

SolTech Facade – Warranty Terms and Conditions

Soltech Sales & Support AB, corporate identity number 556251-3985, hereinafter referred to as Soltech, is pleased to offer a comprehensive warranty package according to the below specified terms and conditions.

The warranty covers delivery, free of charge, of SolTech Facade modules unloaded onto the ground, to the extent modules can be proved to meet the following conditions, to the location of the SolTech Facade installation.

Solar Cell Warranty

Material Warranty

Provided that operating conditions are normal, Soltech warrants that SolTech Facade solar cell panels shall be free of defects in material for ten (10) years. This is conditional on the installation having been carried out in accordance with Soltech's directions and instructions. The warranty shall apply as from the date of sale or twelve (12) months after the production date of the solar cell, whichever occurs first. Some change in colour of the solar cell may occur and is normal and is thus not covered by this warranty.

Output Warranty

For SolTech Facade solar panels sold and installed by Soltech and/or Soltechs authorized dealer/installer, the following applies:

- 90 % Soltech warrants that after ten (10) years, the solar cell panels shall deliver at least 90% of the nominal output (+/-10%) which is stated in the technical specification;
- 80 % Soltech warrants that after twenty-five (25) years, the solar cell panels shall deliver at least 80% of the nominal output (+/-10%) which is stated in the technical specification.

The output warranty shall apply as from the date of sale or twelve (12) months after the production date of the solar cell, whichever occurs first.

Damaged/defective solar cell panels

Damaged/defective solar cell panels which are received will be sent to Soltech's supplier for analysis and inspection. In the event the claimed damage/defect satisfies the warranty terms and conditions, Soltech will bear the costs of transport, as well as repair or replacement of the solar cell panel. Dismantling and installation of new solar cell panels are not, however, included in Soltech's undertakings, nor are they covered by the warranty. In the event the damage/defect does not prove to satisfy the warranty terms and conditions, the customer shall be responsible for packaging and the transport costs incurred for return of the product to the customer.

Recycle Warranty

Soltech undertakes to recycle, through its manufacturer and suppliers of solar cell panels, all panels that have been sold when they are damaged or worn out. The customer is responsible for dismantling the relevant panels and sending them to an agreed collection point in Sweden for further transport and reprocessing at the manufacturer. Soltech shall bear the cost of transport from the collection point to the manufacturer.

SolTech Facade mounting system

The warranty applies to manufacturing defects that are the result of an incorrect manufacturing process or material for three (3) years from the date of sale. This provided that the installation has been carried out in accordance with Soltech's regulations and instructions. The warranty does not cover wear, external impact, incorrect installation or use of the product for which it is not intended. Also, the warranty does not cover any damage that has occurred on the underlying façade as a result of incorrect installation. A limited color change may occur during the warranty period and is not covered by the warranty.

Conditions

In order for the warranty to apply and to make a claim under the warranty, the Proof of Warranty and receipt must be presented in connection with all warranty matters. Moreover, installation and commissioning of the system must have taken place in accordance with Soltech's directions and instructions. In the event that it is discovered that the installation did not take place in accordance with Soltech's directions and instructions, the customer shall become liable for any and all costs which may arise. Day-to-day work shall be charged in accordance with the hourly rate list in force at the relevant time.

Miscellaneous

Soltech shall be entitled to replace SolTech Facade solar cell panels which are covered by this warranty with a similar panel if the original type is no longer being produced.

The warranty shall not apply:

- in cases where the installation has been modified in any way by the customer or by another person or company, unless Soltech gave its prior written consent to the system modification and the party which carried out such modification;
- in cases where the installation was subject to external damage;
- in cases where trees, chimney stacks, or other objects cast a shadow on any part of the installation and thus affect the production of energy;
- to additional or other claims, including claims for lost profit and compensation for indirect loss;
- Force Majeure.

Applicable as from September 2019.

Soltech Sales & Support AB