

SolTech ShingEI

– Warranty Terms and Conditions

Soltech Sales & Support AB, corporate identity number 556251-3985, hereinafter referred to as Soltech, is pleased to offer a comprehensive warranty package according to the below specified terms and conditions.

The warranty covers delivery, free of charge, of SolTech ShingEI modules unloaded onto the ground, to the extent modules can be proved not to meet the requirements of EN 490/491 and/or the following conditions, to the location of the SolTech ShingEI installation.

The warranty does not cover other aspects, such as color, paint, or other optical changes.

Solar Cell Warranty

Provided that operating conditions are normal, Soltech warrants that SolTech ShingEI solar cell panels shall be free of defects in material for ten (10) years. This is also conditional on the installation having been carried out in accordance with Soltech's directions and instructions. The warranty shall apply as from the date of sale or twelve (12) months after the production date of the solar cell, whichever occurs first. Some change in colour of the solar cell may occur and is normal and is thus not covered by this warranty.

Output Warranty

For SolTech ShingEI solar panels sold and installed by Soltech and/or Soltech's authorized dealer/installer, the following applies:

- 90 % Soltech warrants that after ten (10) years, the solar cell panels shall deliver at least 90% of the nominal output (+/-10%) which is stated in the technical specification;
- 80 % Soltech warrants that after twenty-five (25) years, the solar cell panels shall deliver at least 80% of the nominal output (+/-10%) which is stated in the technical specification.

The output warranty shall apply as from the date of sale or twelve (12) months after the production date of the solar cell, whichever occurs first.

Damaged/defective solar cell panels

Damaged/defective solar cell panels which are received will be sent to Soltech's supplier for analysis and inspection. In the event the claimed damage/defect satisfies the warranty terms and conditions, Soltech will bear the costs of transport, as well as repair or replacement of the solar cell panel. Dismantling and installation of new solar cell panels are not, however, included in Soltech's undertakings, and are not covered by the warranty. In the event the damage/defect does not prove to satisfy the warranty terms and conditions, the customer shall

be responsible for packaging and the transport costs incurred for return of the product to the customer.

Recycle Warranty

Soltech undertakes to recycle, through its manufacturer and suppliers of solar cell panels, all panels that have been sold when they are damaged or worn out. The customer is responsible for dismantling the relevant panels and sending them to an agreed collection point in Sweden for further transport and reprocessing at the manufacturer. Soltech shall bear the cost of transport from the collection point to the manufacturer.

Conditions

In order for the warranty to apply and to make a claim under the warranty, the Proof of Warranty and receipt must be presented in connection with all warranty matters. Moreover, installation and commissioning of the system must have taken place in accordance with Soltech's directions and instructions. In the event that it is discovered that the installation did not take place in accordance with Soltech's directions and instructions, the customer shall become liable for any and all costs which may arise. Day-to-day work shall be charged in accordance with the hourly rate list in force at the relevant time.

Miscellaneous

Soltech shall be entitled to replace SolTech ShingEI solar cell modules which are covered by this warranty with a similar module if the original type is no longer being produced.

Limited wind warranty

Soltech warrants that SolTech ShingEI will resist damage attributable to wind speeds, including gusts of up to 22 m/s, during the first ten (10) years of the warranty.

The warranty shall not apply:

- in cases where the installation has been modified in any way by the customer or by another person or company, unless Soltech gave its prior written consent to the system modification and the party which carried out such modification;
- in cases where the installation was subject to external damage;
- in cases where trees, chimney stacks, or other objects cast a shadow on any part of the installation and thus affect the production of energy;
- to additional or other claims, including claims for lost profit and compensation for indirect loss;
- Force Majeure.

Applicable as from September 2019.

Soltech Sales & Support AB